

Welcome
to our holiday apartment
Guesthouse Ritzmann



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We're pleased to be able to welcome you to our home and holiday apartment and hope you have a pleasant and relaxing stay.

We've put together this information folder, in order to explain a few things concerning the apartment and to let you know something about Grafenhausen and its surroundings.

We welcome any suggestions and feedback about the apartment and this folder.

In order to make your stay as comfortable as possible, please don't hesitate to contact us if you have any wishes, questions or problems. We'd be only too pleased to help you.

Julie & Erwin Ritzmann

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Wishes for our guests

- We put value on the fact that the apartment is in an immaculate condition. For this reason, we kindly ask you to treat it and its furnishings as you would your own.
- The house is a MINERGIE® - low energy consumption house. The air quality is regulated, which is why the windows and doors should be kept closed whenever possible. However, feel free to open them if you wish to.
- PLEASE retract the sun awning on the balcony at least halfway / completely in case of rain and close the windows and doors when you leave the flat.
- If something should get damaged, please let us know as soon as possible, so that we have time to make repairs or find a replacement before the next guests arrive.
- As is now the norm in the 21st century, resources such as water and energy are to be used sparingly.
- This is a non-smoking house! Please respect this and do not smoke indoors. There is an ashtray for use on the balcony, it goes without saying, that cigarette butts should not be thrown off the balcony.

Thank you for your understanding.

Apartment ABC

- **Additional cleaning, bedlinen & towel change**

For long-term bookings (10 days plus) we offer an additional mid-stay change of bedlinen and towels, as well as additional cleaning service – at a time of your choice.

- **Bedroom**

Bedlinen is provided. Additional duvets and pillows are available on request.
The head and foot of the bed can be raised. Please use the applicable loops.

- **Board Games**

If the weather should be inclement, we have a large selection of board and card games – just ask.

- **Bus or train transfer**

If you've arrived by train or bus and need transport back to Schluchsee-Seebrugg station or to the bus-stop, please let us know. If not already pre-arranged, we'll do our best to ensure that you and your luggage can be transported.

- **Cleaning**

Final cleaning is included in the rental. However, there is a dustpan & brush under the sink and a vacuum cleaner in the stairwell, if you should need them. There are also further cleaning utensils in the lefthand cupboard in the stairwell.

- **Coffee machine / tea**

There is a Nespresso machine for your use, instructions are just behind it. We've left you a selection of coffee capsules, an assortment of teas, sugar and milk (in the fridge) as well. Further coffee capsules can be bought at the local supermarket – just ensure they're compatible with Nespresso machines.

- **Departure**

Even the best of holidays come to an end. On the day of departure please remember to give the **house keys** back to us. If we're not at home, please lock the front door and put the keys back in the key box (code on request). Please leave all used bath towels on the floor in the bathroom.

- **First Aid**

If you should need anything, don't hesitate to ask - we'll see if we can help.

- **Hairdryer**

There is a hairdryer in the bathroom in the top drawer

- **Instruction manuals**

There are instruction manuals for the hob and oven in the drawer under the oven. If you still need help, just let us know and we'll do our best to assist you.

- **Internet / WIFI**

There is free WiFi during your stay

- WiFi: Netgear-2G / Netgear-5G
- Password: Gast2019

- **Keys**

You are provided with 2 keys – one for the front door of the house and one for the apartment. When you leave the house, please leave the door as you find it, either locked or unlocked. Please remember to hand both keys back when you leave, or deposit them in the key box after you've locked the front door (code on request).

- **Kitchen**

- The kitchen is fully equipped, however if you're missing something, please just let us know and we'll do our best to help.
- Dishwasher tablets are under the sink.
- Please only put clean and dry cutlery and crockery back into the cupboards.

- **Parking space**

- You can leave your car in the marked space in front of the left garage door. (We'll let you know if we should need you to move your vehicle).
- If you prefer, you can also park down on Schulstrasse by the sports field.

- **Rubbish / Trash**

In the cupboard under the sink there are 2 different rubbish bags

- The back bag is for everything that can be recycled, aluminium, cans, plastic packaging etc
- The front bag is for everything that cannot be recycled. If in doubt, put it in the front bag.

There are separate containers for paper and glass.

Please leave full bags in the entrance hall and we will dispose of them accordingly.

- **Safe**

There is a safe in the bedroom where you can safely store your valuables.

- **Service**

Upon request we also offer various services – some at a fee

- Transfer to and from the bus-stop / Schluchsee-Seebrugg station (free of charge)
- Bread & drinks delivery (local prices)
- Storage for bikes, skis or hiking equipment (free of charge)
- Use of washing machine, tumble dryer, iron & ironing board (1x free of charge)

- **Smoke detectors**

The apartment has smoke detectors.

- **Smoking**

This is a non-smoking house! Please respect this and do not smoke indoors. There is an ashtray for use on the balcony, it goes without saying, that cigarette butts should not be thrown off the balcony.

- **Sunshade**

- There is an electric sun awning on the balcony. You can retract and extend this as required using the somfy remote control.
- PLEASE retract the sun awning on the balcony at least halfway / completely in case of rain and close the windows and doors when you leave the flat.

- **Toilet Paper**

There are additional rolls of toilet paper in the bottom drawer in the bathroom

- **Towels**

Towels are provided – if you should need additional towels, please just ask.

- **TV / DVD-player**

There is a SAT-TV and a DVD-player.

Instructions for use are on the coffee table with the remote controls.

- **Windows**

Please close all windows and the balcony doors when you leave the apartment. Don't forget the skylight in the kitchen!

Information A-Z

• Bakery

Just 270m from the apartment, on Kirchsteig 1, you'll find the baker & confectioner Müller. In addition to a delicious selection of breads and cakes, they also serve daily breakfast. Opening hours: Mon-Fri 06:00-18:30 / Sat 06:00-12:30 / Sun 08:00-17:30

• Bank

There are 2 local banks with ATM's, Sparkasse & Volksbank, on the Rathausplatz, 400m from the apartment.

• Bus

There are 2 bus services which leave from the center of Grafenhausen, Rathausplatz:

- Number 7342.1 Waldshut/Tiengen - Ühlingen - Grafenhausen – Seebrugg
- Number 7343 Bonndorf - Grafenhausen – Seebrugg

Further Information about bus transportation:

www.wtv-online.de/fahrplaene/

or on the Deutsche Bahn homepage:

www.bahn.de/p/view/index.shtml

• Chemists

The closest chemist is on the Rathausplatz, just 400m from the apartment

- Marien-Apotheke, Rathausplatz 2, 79865 Grafenhausen. Tel: 07748 294
Opening hours: Mon-Sat 08:30-13:30
Tue/Thu 14:30-18:30

• Doctor

There is a doctor's surgery / medical center on the Schaffhauserstrasse, 500m from the apartment:

- Hausärzte Grafenhausen, Schaffhauserstrasse 20, 79865 Grafenhausen. Tel: 07748 1211
Opening hours: Mon/Weds/Fri 08:00-12:00 // Tues/Thu 08:00-12:00 15:00-18:00

• Hospital

- Spital Waldshut 07751 85-0 Kaiserstrasse 93-101, 79761 Waldshut-Tiengen
- Spital Stühlingen 07744 531-0 Loretoweg 10, 79780 Stühlingen

• Post office

There's a post office at Rathausplatz 1

| | | | |
|----------------|-------------|-------------|-------------|
| Opening hours: | Mon/Thu | 10:00-12:00 | 14:30-17:00 |
| | Tue/Wed/Fri | - | 14:30-17:00 |
| | Sat | 10:00-12:00 | - |

• Supermarket

In Grafenhausen there is also a smaller supermarket, EDEKA-Fechtig, on Breite on Schaffhauserstrasse. This can be reached on foot within a few minutes. Edeka-Stork has been closed until further notice as of June 24.

• Tourist Information

The Tourist Information is next to the Hüsli museum near the Rothaus Brewery. Tel: 07652 12060
Opening hours: Tue-Fri 09:00-16:00 (time may vary)

Restaurants

There are 2 restaurants in the immediate vicinity:

Gasthaus Breitehof: 07748 929 9199

Opening hours: Monday - closed

Tuesday / Wednesday from 11:00 to 14:30.

Thursday to Sunday from 11:00 to 14:30 and 17:30 to 22:00

Linde Kebap & Grillhaus: 07748 830 9925 (Take away)

Opening hours: 10:30-22:00 daily

And just within a few minutes by car:

Brauereigasthof Rothaus GmbH: 07748 522 9600

Opening hours: Mon to Sun 11:00 bis 22:00 – warm food daily from 11:30-20:30

Please reserve a table in advance

Haringerhof: 07748 254

Opening hours: 11:30-22:00 (closed on Thursday) – warm food 11:30-14:00 / 18:00-22:00

Wed from 18:00

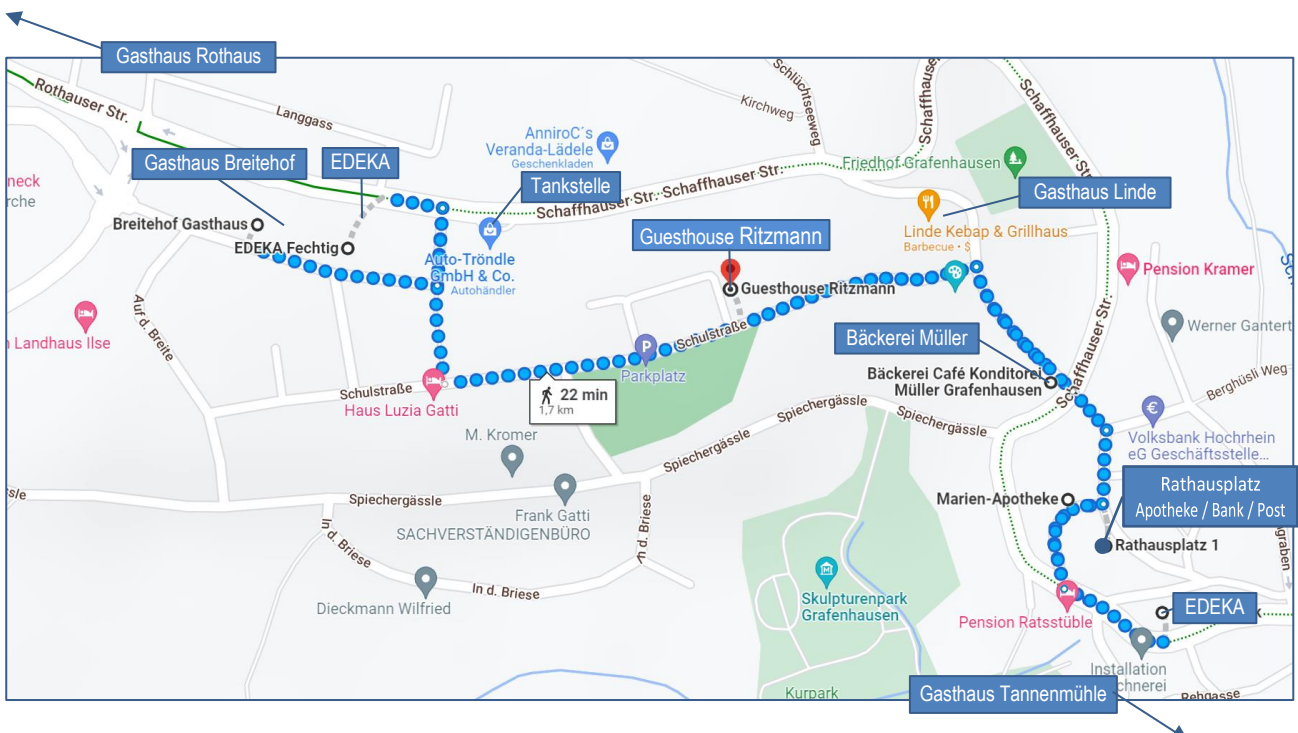
Tannenmühle: 07748 215 – Fishrestaurant – own trout farm

Opening hours: Wed-Sun (Warm food) 11:15-20:30

Mon/Tue closed

All restaurants can be recommended.

• Location



Leisure activities

- **KONUS guest card**

Arrive and take the bus and train for free on hikes, discovery tours or shopping sprees: That's what the unique KONUS guest card stands for. It is valid as a free travel ticket for buses and trains in the Black Forest holiday region, from Pforzheim to Basel, Karlsruhe to Waldshut, criss-crossing through nine transport associations - as often as you like during your holiday and completely free! Nobody has to worry about fares and tickets.

➤ <https://www.schwarzwald-tourismus.info/planen-buchen/konus-gaestekarte>

- **Hochschwarzwald Card**

With the Hochschwarzwald Card you can design your holiday individually and according to your wishes - with numerous free basic services and exclusive plus services that you can book at a discount! Visit **many attractions**, such as museums, adventure golf, outdoor or indoor pools for free or book a discounted entrance fee, for example the Seeheimnis am Schluchsee, the Badeparadies Schwarzwald or the Hasenhorn Coaster. **In addition, exclusive experiences** await you that only exist in the Upper Black Forest. Top athletes, artists and real originals from the holiday region pass on their knowledge and skills in numerous hands-on courses.

Our **tourist information** with extended opening times is available for questions and advice on site.

➤ <https://www.hochschwarzwald.de/planen-buchen/hochschwarzwald-card/alle-spar-vorteile>

- **Spa Tax**

The tourist tax is € 2.40 for adults and € 1.10 for children from 6-15 years (actual 2023)

- **Sport**

In the local area there are many sports on offer:

Cycling, jogging or swimming – and skiing both downhill & cross-country in winter.

- **Local leisure activities**

- Schlüchtsee (Badesee in 1.8 km)
- Heimatmuseum Hüsli (2.7 km)
- Staatsbrauerei Rothaus (3.2 km)
- Geniesserpfad Rappenfelsensteig (8.1 km)
- Schluchsee (9.9 km)
- Feldberg (25.3 km)
- Hasenhorn Rodelbahn Todtnau (35.6 km)
- Rheinfall near Schaffhausen (37.7 km)

...and much more....

There is a selection of brochures in the basket on the dining table – please help yourself.

Important telephone numbers

| | | |
|---|---|--------------------------------------|
| Emergency call | | 110 |
| Fire brigade | | 112 |
| Ambulance/rescue | | 19222 |
| Toxicological institute Freiburg | | 0761-2704361 |
| Medical / Dentist emergency services in Waldshut Region | | 116117 |
| Hospital Neustadt | | 07651 935340 |
| Hospital Stühlingen | | 07744 531-0 |
| Hospital Waldshut | | 07751 85-0 |
| Red Cross / Transport of patients | | 07751 19222 |
| Tourist Information | Opening hours: Tue-Fri 09:00-16:00 (may vary) | 07652 12060 |
| | | |
| Landline | Julie & Erwin Ritzmann | +49 7748 929 39 73 |
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